

# Daisy Villa Medical Practice

## USEFUL INFORMATION

February 2024

### RETIREMENT NEWS

Doctors Catriona and Simon Kemp will be retiring at the end of the year after 25 years at the practice. We are aware that news of this change may be worrying for some patients but please be assured that over the coming months, they will be working closely with NHS Orkney and the staff at Daisy Villa to ensure a seamless transition.



### BUILDING WORKS UPDATE

As mentioned in our last newsletter NHS Orkney is spending some of the funds it received for green initiatives here at Daisy Villa.

Work on heating and insulation started a few weeks ago. We were without heating for 3 weeks and hoped for a mild and calm period of weather but unfortunately had snow and gales! The new air source system is now up and running with solar panels being commissioned soon. Over the next few weeks new doors and windows will be fitted and attic insulation installed. During this phase the patient entrance will be upgraded with an automatic door and better access for wheelchair users. When this is completed the temporary ramp and shelter will be removed from the front door. We apologise for the continuing disruption.

### EMIS ACCESS

Unfortunately the facility to order prescriptions online is still unavailable. We continue to work with NHS Orkney's IT department and EMIS for a fix, but so far to no avail.

You can order prescriptions by calling our answer phone or emailing us (see opposite for details).

### ANNUAL REVIEWS



Patients are invited for annual review if they have conditions such as:

*Diabetes*

*Chronic Kidney Disease*

*Coronary Heart Disease*

*Asthma*

*Hypertension*

*COPD*

It's really important that you attend each year for your annual review, even if you are feeling well.

**YOU DO NOT NEED TO WAIT UNTIL WE CONTACT YOU.**

If you're due your review, please feel free to call or email us to book it. We are working towards your reviews being in the month of your birth making it easier to remember in future.

### DO YOU HAVE ANY DAISY VILLA EQUIPMENT?

If you have any equipment from Daisy Villa (nebulisers etc) can you please do one of the following:

- 1) If you are still using it, please let us know.
- 2) If you no longer need it, please return it to us.

### CONTACT DETAILS

Tel (reception): 01856 **831206**

Tel (repeat prescription answer phone): 01856 **831300**

Email: [ork.daisyvilla@nhs.scot](mailto:ork.daisyvilla@nhs.scot)

### NHS Team Orkney Awards – PEOPLE'S CHOICE AWARD

We are delighted that one of our members of staff:

**Mous Van Gelder**

Has been nominated for the People's Choice Award! She always goes above and beyond for our patients, so the nomination is very well deserved. Congratulations Mous and good luck in the next stage!

### THANK YOU

As this is the first information sheet of 2024 the staff at Daisy Villa would like to wish all our patients a happy and healthy 2024 and thank you for the cards, gifts and good wishes received.